

Contractual Requirement - Statement of Intent

Offering and promoting Patient Online services by March 2015

<p>Practice contact details Surgery Name: Queen Camel Medical Centre Address: West Camel Road, Queen Camel Yeovil BA22 7LT Telephone: 01935 850225 Email Address: reception@queencamelsurgery.nhs.uk</p>	<p>Clinical system details GP System Supplier - EMIS GP System Version – <i>EMIS WEB</i> 4.9.0.0200</p>
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GMS / PMS 2014-15 Contractual Requirement for Patient online Services

It is a contractual requirement for GP practices to offer and promote to patients: online booking of appointments, ordering of repeat prescriptions and by 31st of March 2015 access to summary information (as a minimum) in their patient record. If you need any guidance, advice or support please visit NHS England's Patient Online Programme's web pages for more information <http://www.england.nhs.uk/ourwork/pe/patient-online/>

Patient online access <i>(GMS Schedule 6, part 5, new paragraph 74C, PMS Schedule 5, part 5, paragraph 70D)</i> http://www.legislation.gov.uk/ukxi/2014/465/regulation/14/made (GMS) http://www.legislation.gov.uk/ukxi/2014/465/contents/made (PMS)	
1. Patients at this practice can book appointments online.	Yes
2. Patients at this practice can order their repeat prescriptions online.	Yes
3. Patients at this practice can access summary information from their medical record online.	No
4. Patient records are transferred using GP2GP facility	Yes
5. Information is uploaded to the Summary Care Record on a daily basis (for records of patients opted into this element)	No
6. If 'No' to questions 3-5 above what plans are in place to enable this facility by 31 March 2015 (subject to systems/software availability)?	

***Please see example of practice plan on next page**

Signed Title

Alternative example

Practice Plan – Improving patient online services 2014/2015

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Plan to meet 2014-15 Contractual Requirement for patient online services

This practice currently offers patients' facilities to book, view, amend, cancel and print appointments online.

This practice currently offers the facility for all patients to order online, view and print a list of their repeat prescriptions or medicines and appliances.

This practice plans to offer patients facilities to view on line, export or print any summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient, by **March 2015**, subject to the availability of supporting guidance, NHS GP systems and software.

This practice uses GP2GP to transfer patient records when patients move practice.

This practice plans to upload information daily to the Summary Care Record system (for those patients who have not opted out) by **March 2015**.

We will publicise and promote our online services to our practice patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **December 2014**.

	Planned activity	Date
1	Commence summary information access to records for patients in practice who request this Publicise online services to patients through website and PPG	December 2014 onwards